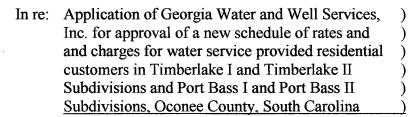
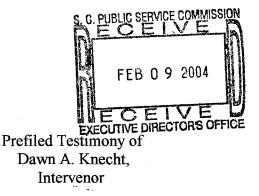
Docket No. 2003-295-W





& C. PUBLIC SERVICE

Q. Please state your full name, physical address, and mailing address.

A. Dawn A. Knecht. My physical address is 660 North Port Bass Drive, Fair Play, South Of Carolina, 29643. My mailing address is P. O. Box 8544, Greenville, SC 296048 DEPARTMENT

- Q. On whose behalf are you testifying?
- A. I am testifying on behalf of myself, a customer of Georgia Water and Well Services, Inc.
- Q. What is the purpose of your testimony?
- A. The purpose of my testimony is to support my opinion that Georgia Water and Well Services, Inc. should not be allowed a new schedule of rates and charges for water service provided to the customers in Timberlake I & II and Port Bass I & II subdivisions. I believe the company cannot be trusted to add the meters to the systems based on their word alone because past actions have demonstrated that the company does not even adhere to mandatory government requirements, let alone voluntary actions. Furthermore, I believe that Georgia Water and Well Services, Inc. should address the inconsistent and often sub-par quantity, quality, safety, and housekeeping issues relating to the water systems in Port Bass and Timberlake before spending money to add meters. Some of the data supporting my testimony is summarized as Exhibit A. However, I will have additional supporting data to add as soon as copies arrive from the DHEC offices in Anderson and Columbia, South Carolina.

Exhibit A

Port Bass and Timber Lake Well Water Data (Source: DHEC Files from Anderson, SC Office)

Date	Location	Violation or Need for Correction	Results
Aug-93	Timber Lake I	Non-Monitoring Violation - Bacteriological	Sep-93: DHEC sends reminder notice
Sep-93	Timber Lake I	Non-Monitoring Violation - Bacteriological	Nov-93: DHEC sends reminder notice
Oct-93	Timber Lake I	Non-Monitoring Violation - Bacteriological	Aug-94: Compliance achieved
Jun-95	Port Bass I and II	DHEC places wells on "emergency use only"	
	Port Bass I	Well One (G37110) - low producing well	
	Port Bass I	Well Three (G37112) - high iron	
	Port Bass I	Well Eight (G37117) - high iron	
	Port Bass II	Well One - high iron	
Mar-96	Timber Lake II	Minor Repeat Violation - Bacteriological	
		Only 3 of 4 required samples were taken	
Jul-96	Port Bass II	Non-Monitoring Violation - Bacteriological	
May-98	Port Bass I	Non-Monitoring Violation - Bacteriological	
		Only 10 of 20 required samples were taken	
May-98	Port Bass II	Non-Monitoring Violation - Bacteriological	
May-98	Timber Lake I	Coliform Violation	Jun-98: DHEC sends reminder notice
Jan-99	Timber Lake II	1 Positive Coliform Sample. Repeats had	
		no detectable coliforms. Required to submit	
		5 samples in Feb-99.	
Feb-99	Timber Lake II	Minor Repeat Violation - Bacteriological	Mar-99: DHEC sends reminder notice
		Only 1 of 5 samples were taken	
Jun-99		Copper Action Level Exceeded	
through	Port Bass II	Action Level = 1.3 mg/L	
Sep-99		Sample = 2.0165 mg/L	
		(2.0 mg/L = 90th Percentile)	
Jun-00	Port Bass I		Consumer Confidence Report for 1999:
			Only results reported were for Total
			Coliforms and Fecal Coliforms.
	·		
Feb-00	Timber Lake II	1 Positive Coliform Sample. Repeats had	May-00: DHEC sends a reminder notice
		no detectable coliforms. Required to submit	to Georgia Water and Well requiring
		5 samples in Mar-00, but only 1 sample	submission of the bacterial samples and
		was submitted.	public notification regarding the presence
			of coliform bacteria in the water.
Jun-01	Port Bass I		Consumer Confidence Report for 2000:
			No actual results were reported.

Port Bass and Timber Lake Well Water Data (Source: DHEC Files from Anderson, SC Office)

Date	Location	Violation or Need for Correction	Results
Sep-01	Port Bass I and II	Issued "Needs Improvement" rating for Sanitary Surveys	Sep-01: DHEC sends notification letter with follow-up dates for corrective actions.
	Port Bass II	G37137: no pressure relief valve, electrical wiring not in conduit, need to permanently fix vent, need to seal holes in casing, electrical boxes need covers, slight rust on tank exterior	10-15-01: Follow-up date for Flow Meter
	Port Bass II	G37138: no pressure relief valve, well cover not locked, damaged meter, casing not sealed properly, organic debris under cover	
	Port Bass I	G37111: tank is waterlogged, tank is leaking, heavy vegetation around well building	10-29-01: Follow-up date for Security Issues, Wellhead Piping and "D License" Certified Operator
	Port Bass I	G37113: meter not functioning, electrical wiring not in conduit, need to seal holes in casing, well cover not locked, casing not one foot above pad, heavy rust on tank, vines growing on tank	
	Port Bass I	G37114: well cover and tanks not locked, electrical wiring not in conduit, holes in casing not sealed, no pressure relief valve, ball valve cracked, crack in concrete pad	12-3-01: Follow-up date for Valve Maintenance, Storage Capacity, Storage Security, Rust & Vegetation
	Port Bas I	G37116: covers needed on all switches, no pressure relief valve, vegetation growing on well house and tank, need to install missing site glass	
Nov-01	Port Bass I and II, Timberlake I and II		11-15-01: DHEC issues satisfactory rating and tells Georgia Water & Well to continue to pursue Grade D (minimum) certification
Jun-02	Port Bass I		Consumer Confidence Report for 2001: Only tests reported are Total Coliforms, Fecal Coliforms, Barium, Chromium, Fluoride, Nitrate, and Hexachlorocyclopentadiene.
Date not	Port Bass I		Consumer Confidence Report for 2002:
specified on CCR. Jun-03 assumed.	·		Tested for Nitrate, Calcium, Magnesium, Organic Contaminants, Lead, Copper, and Total Coliform Bacteria
			Total Coliform Bacteria were detected.